INFOMC HEALTH



Medicare Advantage Solution

Manage complex member populations, improve quality performance, and streamline operations

InfoMC Health's incedo**8** platform helps Medicare Advantage and Special Needs Plans manage complex member populations through integrated care and utilization management. Connecting medical, behavioral, and social needs through a shared member record, incedo**8** enables teams to coordinate care, automate workflows, meet regulatory requirements, and improve operational efficiency. Its highly configurable capabilities provide the flexibility plans need to address member needs, support quality performance, and deliver more coordinated, cost-effective care.

With incedo8, Medicare Advantage plans can:

- **Coordinate whole-person care** across medical, behavioral, and social needs
- **Identify and prioritize high-risk members** using assessments, risk stratification, and analytics
- **Improve member engagement** through personalized outreach and follow-up tracking
- **Support SNP Models of Care** with health risk assessments, individualized care plans, and interdisciplinary collaboration
- **Gain greater visibility into performance** with dashboards, reporting, and actionable member insights
- **Support CMS compliance** with automated workflows, turnaround-time tracking, and reporting
- **Improve Star Ratings performance** through proactive care gap identification and quality-focused workflows
- **Streamline prior authorizations** with automated routing, clinical reviews, and timely decisions
- **Coordinate Medicare and Medicaid services** for dual-eligible members, including D-SNP and FIDE-SNP populations
- **Reduce administrative burden** by automating manual processes and improving workflow efficiency

Features for Medicare Advantage Plans:

Integrated Care Management
Health risk assessments, individualized care plans, and coordinated member interventions

Automated Prior Auth & Utilization Management
Prior authorization workflows, clinical review routing, and turnaround-time tracking

SNP Model of Care Support
HRA tracking, individualized care plans, and interdisciplinary care team collaboration

Quality & Star Ratings Support
Care gap identification, quality measure tracking, and member outreach workflows

Medicare–Medicaid Coordination
Integrated workflows supporting D-SNP, FIDE-SNP, and other dual-eligible programs

CMS Compliance & Reporting
Regulatory, quality, and operational reporting, CMS performance metrics, and audit-ready documentation

Analytics & Risk Stratification
Member risk identification, configurable dashboards, and actionable performance insights

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