INFOMC HEALTH

Whole-Person Care for Complex Populations

Empowering health systems and community-based networks



Community-based, whole-person care

The incedo**8** platform is purpose-built to empower interdependent networks of providers to efficiently engage and collaborate to close gaps, improve transitions, and promote follow-up care. Our solution enables care to be personalized across medical, behavioral, and social determinants to improve outcomes and reduce health equity bias across complex care, rising risk, and wellness programs.

Improve care quality and efficiency

With incedo**8,** interdisciplinary teams can improve outcomes by efficiently orchestrating care using a single, comprehensive care plan and automated workflows that increase the quality and consistency of care. Built for flexibility, our solution empowers you to configure assessments, workflows, programs, and reporting for your specific needs plus evolve and scale your solution as requirements change.

Integrate with key business systems and data

Seamlessly integrate with electronic health records (EHRs), behavioral health claims data, and other important systems and information your business requires for real-time information sharing across care settings and disciplines. Robust reporting with granular data capture enables compliance and delivers operational insights that help you hone your care model to impact your performance and your patients' health.

Care Management

- **Collaborate across interdisciplinary care teams** with personalized care plan comprising medical, behavioral, and social determinants of health
- **Share information in real-time** at the point of care to improve effectiveness
- **Optimize quality and financial outcomes** to reduce risk and achieve success with value-based contracts

Utilization Management

- **Speed turnaround times** with real-time decision making to improve member and provider experience and prevent treatment delays
- **Reduce compliance risk** through alignment with CMS, NCQA, URAC, and state requirements
- **Improve satisfaction** with better experience and quality performance
- **Clinical decision support** including MCG and InterQual improve care quality and consistency

Behavioral Health

- **Available as a standalone behavioral health solution** or fully integrated to also manage physical health and social determinants
- **Personalized, end-to-end workflows** for eligibility, assessment, engagement, utilization management, network management, and behavioral claims management

30 years of integrating behavioral and social determinants to improve outcomes

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