INFOMC HEALTH



EAP/Work-Life Solution

Integrated support for employee well-being and productivity

InfoMC Health's incedo**8** platform helps Employee Assistance Programs (EAPs) deliver efficient, effective services across behavioral health, work-life, and social needs to improve employee well-being and productivity. Combining comprehensive case management with streamlined management of referrals, contracts, benefits, authorizations, and payments, the platform enables EAPs to better support employees and their dependents.

With incedo8 EAPs can:

Efficiently manage employee well-being

- Comprehensive case management driven by configurable, end-to-end workflows speed access to quality care
- Robust program and provider network management including referrals, contracts, benefits, authorizations, and payments
- Configurable reporting with granular data capture to support compliance and continuous quality improvement

Improve quality, efficiency, and ROI

- Efficiently administer and coordinate services and supports across community-based work-life resources
- Increase operational efficiencies with configurable automated workflows, tasks, and actions to adhere to business rules and ensure compliance
- Manage distinct needs of diverse employee and dependent populations with different benefits and services

Remove barriers to wellness and productivity

- Capture member needs and information with built-in assessments and intelligent search tools
- Meet diverse member needs with work-life resources from child and elder care to educational planning, financial aid, legal consultation, retirement planning, caregiver support, and more
- Ensure most clinically relevant and cost-effective resource usage with an intelligent provider search

Engage to improve experience and satisfaction

- Collaborate and exchange information across members, providers, and employers-health plans to improve decision-making and care
- Speed turnaround times for authorizations and claims to improve experience for employees and providers
- Engage with members with complete contact and activity management and auto-generated notifications

30 years of helping EAPs improve employee productivity and wellness

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