INFOMC HEALTH



Care Management

Personalized care management to improve outcomes, optimize quality, and reduce costs

InfoMC Health provides a comprehensive, person-centered care management platform that helps health plans and health systems orchestrate integrated, whole-person care spanning medical, behavioral, and social determinants. Our incedo**8** platform enables interdisciplinary care teams to collaborate, optimize, and personalize care for even the most complex individuals.

The incedo**8** platform is fully configured based on the CMS special needs plan (SNP) model of care, and can also be configured to support your specific care model so you can efficiently identify, address, and measure the unique needs of each individual you serve. Automated, intuitive care and utilization management workflows streamline business processes, help you manage care and transitions, and ensure continuity and consistency of care to reduce admissions and improve outcomes across all populations and risk factors.

With incedo8, organizations can:

- **Assess medical, behavioral, and psychosocial needs** with evidence-based assessments and screening tools to address all member needs
- **Improve care management efficiency** with rules-driven workflows and dashboard view of cases, alerts, and tasks
- **Automatically trigger person-centered care plans and workflows** to engage members, address barriers, and ensure quality and consistency of care
- **Automate tasks, referrals, and utilization management** with complete authorization lifecycle to improve operational efficiency and ensure right-sized care
- **Collaborate across interdisciplinary care teams and members** —including community-based and social support resources—to bridge data silos and address clinical and non-clinical needs using a single member profile
- **Engage with members** to improve outcomes for even the most complex and at-risk populations
- **Improve quality and compliance** and drive innovation via customizable granular data capture and reporting
- **Adapt to evolving business and regulatory requirements** with a platform designed for configurability and scalability, personalized to meet your assessment, workflow, program, and reporting needs

30 years of improving efficiency and outcomes for complex care

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