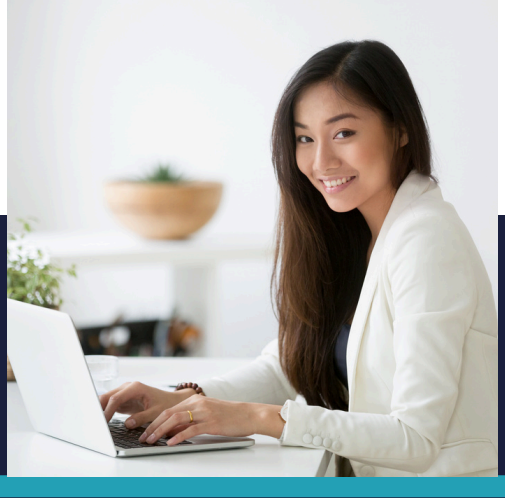
INFOMC HEALTH



Behavioral Health Management

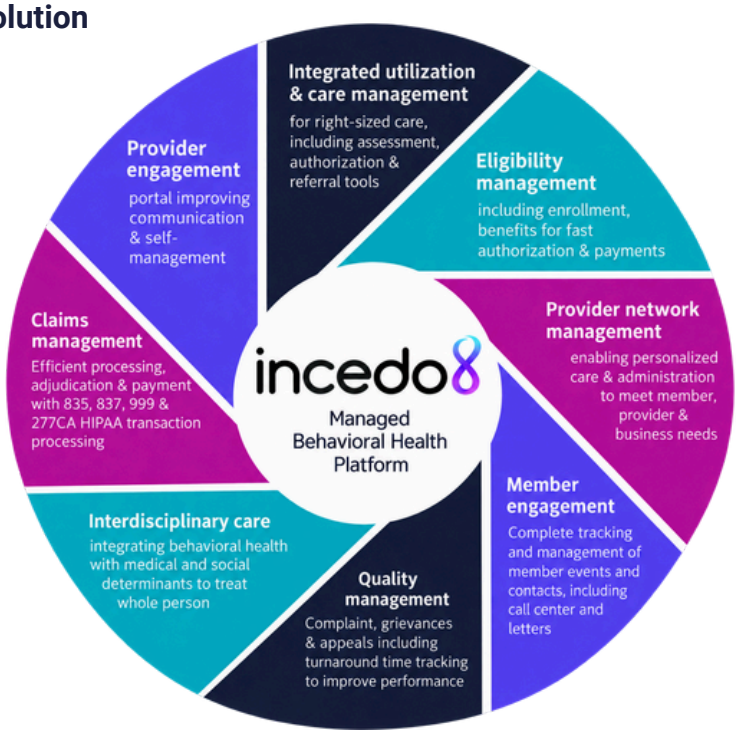
Comprehensive behavioral health management across case management, utilization management, and claims

InfoMC Health provides a comprehensive, person-centered behavioral health management platform designed to empower organizations to effectively manage care and address behavioral health and substance use conditions with efficient end-to-end administrative and clinical workflows,

Our incedo**8** platform enables you to personalize care for even the most complex and vulnerable individuals. The solution helps you identify and remove barriers to effective care, while efficiently managing administrative tasks to ensure timely care, member and provider satisfaction, and improved outcomes—allowing you to focus more on care and less on operational challenges.

Personalized comprehensive behavioral health solution

Available as a standalone behavioral health administration platform or as a fully integrated solution that combines care management to address behavioral health, physical health, and social determinants for truly individualized, whole-person care. The platform streamlines end-to-end workflows for member assessment, enrollment, engagement, prior authorization, utilization management, network management, and behavioral health claims management. This enables the development of improved treatment protocols that enhance outcomes and reduce the risk of health equity bias.



Automation improves your ROI

Automated, rules-driven workflows for core administration and clinical operations drive efficiency and quality—plus ensure behavioral health needs are efficiently managed and coordinated with community-based services to support all aspects of health. Intuitive, self-service configurability enables workflows to evolve with changing business and regulatory requirements.

Quality performance tracking and regulatory alignment reduce risk

Comprehensive complaints, grievances, and appeals management helps improve quality performance and maintain regulatory compliance. Built-in turnaround time tracking, configurable workflows, and detailed reporting support CMS, NCQA, and URAC requirements while giving organizations greater visibility into performance, opportunities for improvement, and compliance risks.

30 years of supporting behavioral health and social determinants

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